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Dmitry Vovchuk is a Director and Chief of Staff for Customer Care and Experience at Ally Financial. Previously, Dmitry was a management and leadership consultant with the McChrystal Group and served in numerous U.S. Government positions, including as the Director for Eastern Europe at the National Security Council and as Deputy Chief of Staff to the Secretary General of NATO. Dmitry studied Political Science and Economics at Drew University and earned his Masters in National Security Policy at Georgetown University.